

AI-Powered Claim Settlement Automation



Streamline the end-to-end claim settlement process — from decision support to compliant communication.

Automate claim settlement letter generation, reduce legal delays, and build customer trust with speed and accuracy.

How AutoClaim Works

1 Claim Data Intake

Pulls structured (claim type, amount) & unstructured data (notes, reports) from claim system.

Policy Matching & Logic

Applies tone rules and maps to policy templates automatically.

3 Claim Decisioning

Decides whether to approve, reject, or partially settle

4 AI-Powered Draft Generation

Creates letter drafts using pre-approved regulatory templates.

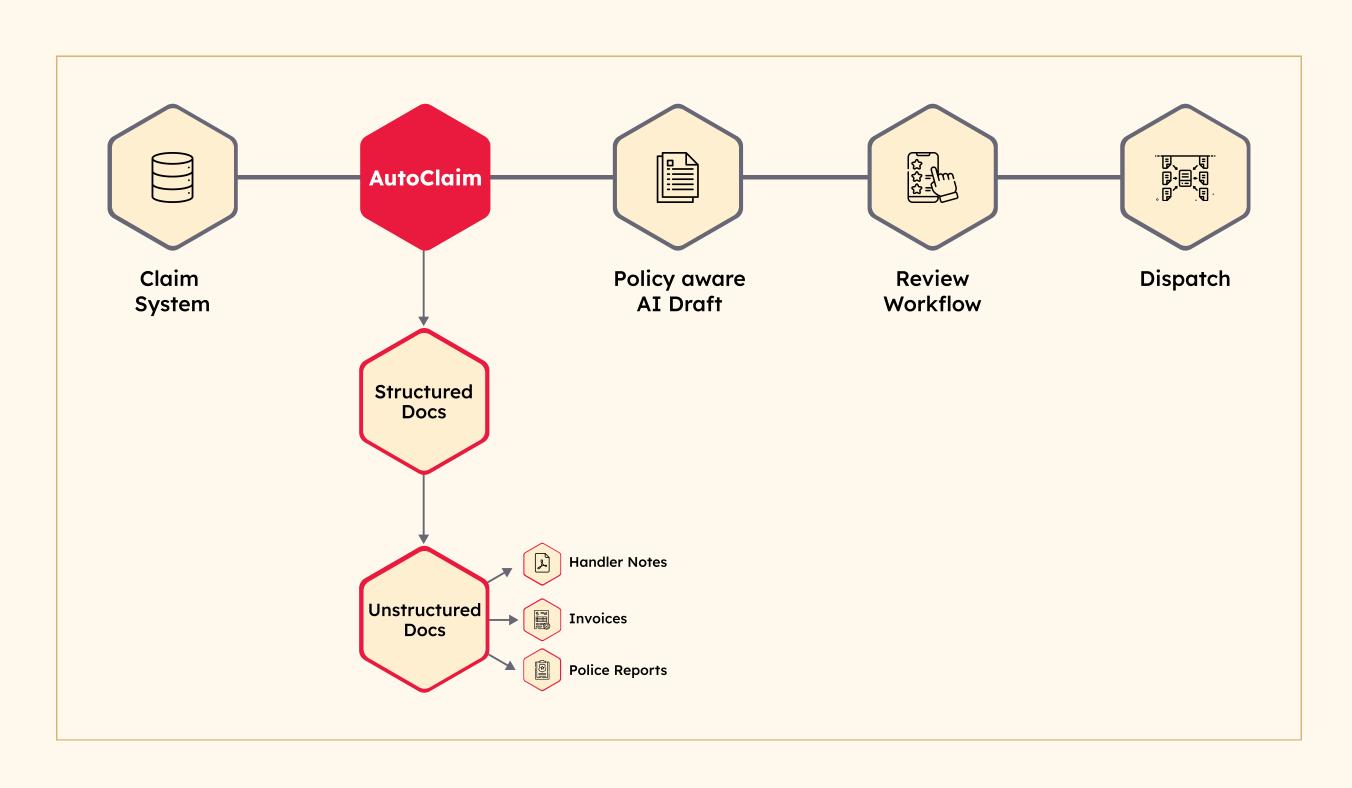
5 Smart Review & Edits

Highlights legal terms and lets reviewers track changes with full audit trails.

6 PDF Letter Dispatch

Generates polished, ready-to-send PDF letters (Approval, Rejection, Regulatory, etc.).

AutoClaim Workflow



AutoClaim: Key Features for Insurance Operations



Policy-Aware Templates

Tailored content for auto, health, and property claims



Tone & Compliance Control

Sets empathetic or assertive tone + auto-includes regulatory clauses



AI Explainability & Audit Trail

Highlights sensitive sections + provides full visibility into all edits



Flexible PDF Generation

Produces polished documents (Docx or HTML-to-PDF) ready for dispatch



Seamless Integration

Connects easily to Duck Creek, eBao, Salesforce, or any CRM via REST APIs



LLM-Powered Personalization

Customizes communication using AI while ensuring control and compliance

Data Security & Privacy



End-to-end encryption

Data-at-rest and in-transit security (TLS 1.2+)

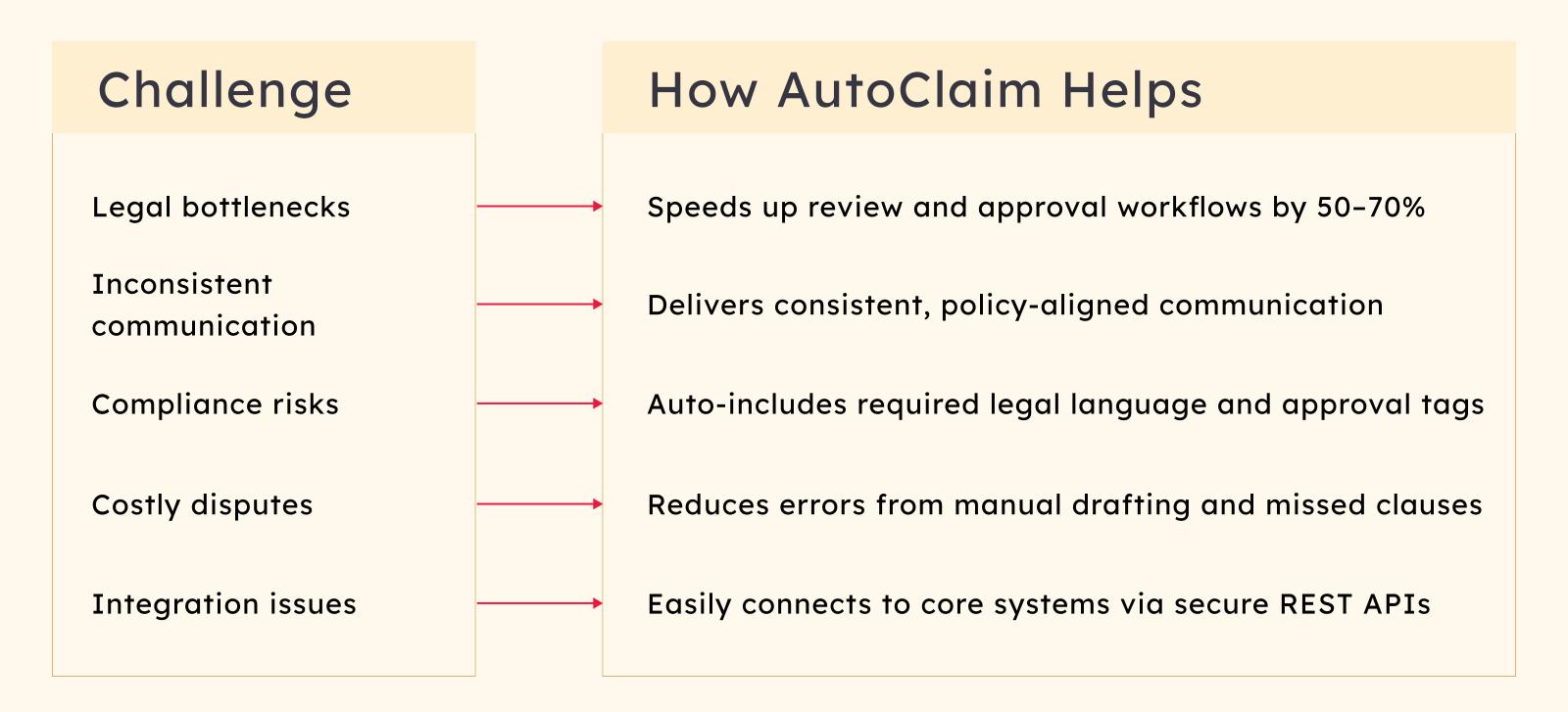


Zero data retention in LLM APIs unless self-hosted



Audit logs, access controls (RBAC), anonymization pipelines

Business Benefits



Ready to eliminate the friction in claim communications?

Let us show you how AutoClaim can help you deliver faster, smarter, and more compliant communication while reducing costs and boosting customer satisfaction.

Book a demo